



The City of Melrose

Community Electricity Aggregation Program

November 25, 2019

Dear Basic Service Customer,

The City of Melrose approved a Community Electricity Aggregation program authorizing our community to aggregate the electricity load (usage) of those residents and businesses that are on Basic Service with National Grid. The goals of the program are to provide you with competitive choice, longer-term price stability and more renewable energy options.

Este aviso contiene información importante de la Municipalidad acerca de su servicio eléctrico y usted debe mandar a traducir este aviso. Si tiene preguntas, comuníquese con la línea telefónica gratuita de atención al cliente llamando al (855) 639-8058.

Este aviso contém informações importantes da Câmara Municipal sobre o seu serviço de electricidade e o aviso deve ser traduzido. Em caso de dúvidas, ligar para o serviço de atendimento ao cliente (grátis) pelo número (855) 639-8058.

You will be automatically enrolled in the Melrose Community Electricity Aggregation program unless you choose not to participate. **YOU MUST MAIL AND POSTMARK YOUR OPT-OUT CARD ON OR BEFORE DECEMBER 27, 2019 TO AVOID AUTOMATIC ENROLLMENT IN THE AGGREGATION PROGRAM.**

After a competitive bid process, NextEra Energy Services was selected as our Electricity Supplier with a contract starting on the date of your scheduled January 2020 meter reading and expiring on your November 2021 meter reading. A comparison of the rates for the aggregation program and current rates for National Grid Basic Service are shown below.

Rate Class	"Melrose Local Green" Five (5) Percent More Renewable Energy Than Required (Standard Product - No Action Required)	"Melrose Premium 100% Local Green" (100) Percent Local Renewable Energy	"Melrose Basic" Minimum Required Renewable Energy	Current National Grid Basic Service
Residential	\$0.10521/kWh	\$0.12801/kWh	\$0.10401/kWh	\$0.13982/kWh
Small Business	\$0.10521/kWh	\$0.12801/kWh	\$0.10401/kWh	\$0.12184/kWh
Large Business*	\$0.10521/kWh	\$0.12801/kWh	\$0.10401/kWh	\$0.12189/kWh *NEMA
Duration	June 2019 – November 2021 Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.			November 1, 2019 – April 30, 2020, or January 31, 2020* Residential and Small Business rates change every six months. *Large Business rates change every three months.

Rates indicated above are for Supply Services only. Under the contract, the rate per kWh for electric supply will be fixed until your November 2021 meter reading. The Standard Product rate for Residential and Small Business customers will remain below National Grid's Basic Service rate until the National Grid Basic Service rates for Residential and Small Business customers change on May 1, 2020. The Standard Product rate for Large Business customers will remain below National Grid's current Basic Service Large Business rate until the National Grid Basic Service rate for Large Business changes on February 1, 2020. Program prices could increase as the result of a change in law that results in a direct material increase in costs during the term of the electric supply agreement.

There is no guarantee of savings. The primary intent of the program is to provide price stability and savings over the duration of the 29-month term. However, National Grid rates for electric supply change every six months for Residential and Small Business customers and every three months for Large Business customers. Thus, National Grid Basic Service rates may drop below the Standard Product program rate for Residential customers during any subsequent period.

ADMINISTRATIVE ADDER for all Melrose programs are included in above rates. This fee is \$0.001/kWh for the aggregation consultant.

PROGRAM DETAILS

- As an eligible participant, your account will be automatically enrolled in the program unless you choose to opt out.
- You may leave the program at any time without early termination fees.
- You will continue to receive one bill from National Grid.
- You will continue to send payment to National Grid.
- National Grid will continue to respond to emergencies and outages.
- Reliability and quality of service will remain the same.

Participation	Needed
If you want to participate in this program →	No action required
If you do NOT want to participate in this program →	Sign the enclosed opt-out card. Mail the card in the enclosed postage-paid envelope no later than <u>DECEMBER 27, 2019.</u>

IF YOU HAVE BEEN MAILED THIS NOTIFICATION, you do not need to take any action in order to participate in the Program.

ALL BASIC SERVICE CUSTOMERS who have been mailed this notification will be automatically enrolled in the Program and start benefiting from this fixed rate beginning on the day of the month that your meter read occurs. The new rate will be reflected on your subsequent month's bill. This date varies by service area. Your meter reading date is shown on your bill.

BUDGET PLAN OR ELIGIBLE LOW-INCOME DELIVERY RATE CONSUMERS will continue to receive those benefits from National Grid.

TAX-EXEMPT SMALL BUSINESS CONSUMERS must send or email a copy of their Energy Exemption Certificate directly to NextEra Energy via email, fax, or mail in order to maintain their tax-exempt status.

Email: Tax_Exemption_Forms@nexteraenergyservices.com

Fax: (866) 372-4392

Address: NextEra Energy, Attn: Commercial Sales Tax Exemptions, 20455 State Highway 249, Suite 200, Houston, TX 77070

IF YOU ARE RECEIVING ELECTRICITY SUPPLY FROM A COMPETITIVE SUPPLIER AND BELIEVE YOU HAVE RECEIVED THIS OPT-OUT LETTER IN ERROR, you must sign the attached card and opt out of this Program. This will ensure you continue to receive your electricity from that Competitive Supplier and prevent any possible early termination fees.

RENEWABLE ENERGY

- **INCLUDED: "MELROSE LOCAL GREEN" FIVE (5) PERCENT MORE RENEWABLE ENERGY – No action required to receive this offer.**

This standard product automatically includes five (5) percent more local renewable energy originating from qualified Massachusetts Class 1 renewable energy sources than is required by state law. The price for the standard product is shown in the price comparison chart on page one of this letter.

- **OPTION: "MELROSE PREMIUM 100 % LOCAL GREEN" - 100 PERCENT LOCAL RENEWABLE ENERGY**

The optional product offers an elective one hundred (100) percent local renewable energy originating from qualified Massachusetts Class 1 renewable energy sources. Call NextEra Energy Services at (855) 639-8058 to opt in. The price of this offer is \$0.12801/kWh.

- **OPTION: "MELROSE BASIC" - NO ADDITIONAL RENEWABLE ENERGY**

This optional product offers no additional renewable energy originating from qualified Massachusetts Class 1 renewable energy resources beyond the amount required by state law. Program participants who want this option must opt in by calling NextEra Energy Services at (855) 639-8058. The price of this offer is \$0.10401/kWh.

IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION ON YOUR OWN, you must opt out of this Program. This will ensure you continue to receive your electricity from that Green Power Supply.

SOLAR ELECTRICITY CONSUMERS will not be impacted and will continue to receive their net metering credits while participating in the Program.

INSTRUCTIONS ON HOW TO OPT OUT

If you do not wish to participate in the program, simply sign and return the enclosed card in the postage-paid envelope.

The envelope must be mailed or postmarked on or before DECEMBER 27, 2019 to avoid automatic enrollment in the aggregation program.

There is no penalty to opt out in order to remain on National Grid Basic Service.

ANY TIME AFTER ENROLLMENT, you can leave the program with no early termination fees. This will occur during the next available billing cycle, whereupon your account(s) will be returned to National Grid's Basic Service.

HOW TO ACCESS BASIC SERVICE IF YOU WANT TO LEAVE THE PROGRAM

Additional information about National Grid's Basic Service electricity rates may be found on the MASS.GOV website here:

<https://www.mass.gov/information-for-consumers-about-the-electric-industry>, or visit the National Grid website

<https://www.nationalgridus.com/MA-Home/> or call (800) 322-3223 for account information. Please refer to the Basic Service category to determine the best option for you.

FOR MORE DETAILED INFORMATION regarding your community's Program, visit www.Melrose-CEA.com, or call toll-free at [\(888\) 228-8238](tel:888-228-8238).

SUPPLIER INFORMATION

The aggregation supplier is NextEra Energy Services. You may contact the supplier at [\(855\) 639-8058](tel:855-639-8058) between the hours of 9:00 AM and 5:00 PM, or via email at nesgovagg@nexteraenergyservices.com.

THERE IS NO GUARANTEE OF SAVINGS

The primary intent of the program is to provide price stability and savings over the duration of the 29-month term. However, National Grid's rates for electric supply change every six months for Residential and Small Business customers and every three months for Large Business customers. Thus, National Grid's Basic Service rates may be below the Standard Product program rate for Residential customers during any subsequent period.